



NFX Capital CY Ltd

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# PRIVACY POLICY

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This Policy describes how NFX Capital CY Ltd (“NFX Capital CY Ltd”) collects, uses, protects and retains information regarding Clients and other persons who access our website, whether that person is a former, existing, potential Client or just a visitor to our website.

## 1. COMMITMENT

Your privacy is of the utmost importance to us. We are committed to safeguarding your privacy, including any information provided to us through our website.

## 2. PERSONAL INFORMATION

Personal information is collected in order for us to perform the services we offer efficiently and accurately and provide you with the best possible service.

### When and what personal information is requested

Personal Information includes any information provided to us during the course of any interaction by yourself with our website or otherwise. We will request you to provide certain information, generally when you open a demo or live account (registration process) and in accordance to regulatory requirements which will assist us in establishing your proof of Identity and proof of your residential address, we will also require you to provide us with your date of birth, email address, telephone number, details of your current employment, salary, source of income and your trading experience, knowledge and risk tolerance.

### Failure to provide

It is your choice to provide us with the information required and requested, however any missing information may result in us being unable to provide you with our services.

### Retention

In accordance to our regulatory requirements, we must keep all Personal information emanating from our relationship for a period of at least 5 years after our relationship ceases to exist or from the last execution of any transaction.

### Use of your information

The collection of any personal information will be used to: establish and maintain our relationship, assess your suitability to the products and services we offer; improve our website, contact you with pertinent information about NFX Capital CY Ltd, our service and any promotional offers, analyse statistical information in order for us to improve our services.

### 3<sup>rd</sup> Party Disclosure

We will not, without your prior consent, disclose your personal information to any 3<sup>rd</sup> party unless we are required to do so by Law in order to comply with any legal obligations; are acting in good faith when such action is required to protect you or us from potential fraud; are required in order to maintain 3<sup>rd</sup> party service provider agreements with companies that perform support services for your account or facilitate your transactions with us including those that provide professional, legal or accounting advice to us.. In any situation we will only disclose information which is necessary and any 3<sup>rd</sup> party shall be prohibited from using any information for any other purpose other than to fulfill our agreement.



#### Access To Personal Data

You have the right to request access to the information we have on you. You can do this by contacting us to [info@nordfxeu.com](mailto:info@nordfxeu.com). We will make sure to provide you with a copy of the data we process about you. In order to comply with your request, we may ask you to verify your identity.

We will fulfil your request by sending your copy electronically, unless the request expressly specifies a different method. For any subsequent access request, we may charge you with an administrative fee.

#### Personal Data Correction & Deletion

If you believe that the information we have on you is incorrect, you are welcome to contact us so we can update it and keep your data accurate. Any data that is no longer needed will be deleted.

### 3. COOKIES

Cookies are small bits of information written to your hard disk (**more precisely in your browser folder**) when you visit the website. We use cookies to help us provide you with a personalised service, and to help make our website, applications and services better for you.

The cookies we use do not save any personal data or any other type of information that may identify you.

You can choose to disable your web browser's ability to accept cookies. However, if you do choose to disable your web browser's ability to accept cookies, you may not be able to access or take advantage of many features of the service and some parts of the website may not work properly.

### 4. SECURITY AND PROTECTION OF PERSONAL INFORMATION

NFX Capital CY Ltd takes the responsibility of ensuring your personal information is kept confidential, very seriously. We have taken all reasonable steps to protect your information by implementing and maintaining strict security measures and procedures and by use of leading security technology.

Any password which has been given to you for access to any of your account(s) is encoded and strict procedures are in place to ensure that only you know your password. Therefore, you should ensure that no other person has access to your password. If we become aware of someone other than yourself gaining access to your account(s), we will be obligated to freeze your account(s).

Should you communicate with us via email it should be noted that the security of internet e-mailing is not completely safe, we have encrypted communication via our website using SSL technology, however if you do not use such technology then another person may be able to intercept and read your emails, should any email sent by you contain any sensitive and confidential information then you accept this possible risk.

### 5. CONSENT

By accessing our website you consent to NFX Capital CY Ltd to collect, keep, maintain, use and disclose your personal information in accordance to this policy.



We reserve the right to make changes to this policy any time, we ask you to review this policy frequently. If any of the changes made are of material importance then we will notify you by email or by means of a notice on our home page.

## 6. QUERIES

Should you have any questions or concerns relating to this policy, please do not hesitate to contact us at [support@nordfx.eu](mailto:support@nordfx.eu).